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Regd. No. U06599 MP2003 PTC 16287

# MUDRA ॐ SECURITIES PVT. LTD.

MEMBER NSE, BSE, CDSL

SEBI Reg. No. INZ000208738

Date.....

Ref

## Policy for voluntary freezing/blocking the online access of the trading account

The policy for voluntary freezing or blocking online access to a trading account is based on guidelines from SEBI and stock exchanges. This policy allows clients to temporarily freeze or block their online access to their trading accounts for a variety of reasons, including suspicious activities or personal reasons.

We do not use any third-party application. We trade in the exchange's application itself.

We do not do any such activity online. All our work is done offline. Any work related to this has to be done physically by the client or if any compliance comes from the exchange and we are unable to contact the client, then we freeze or block the account offline.



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