<u>"Procedure for Filing compliant on SCORES – Easy & quick"</u>

Customers having any query / feedback / clarification may write to <u>vibhumishra@mudraom.com</u>. In case of grievances for securities broking and DP write to <u>mudraom@yahoo.co.in</u>.

______ In case client is not satisfied with the resolution, you may also lodge your grievances with SEBI at https://scores.gov.in

Procedure for Filing compliant on SCORES - Easy & quick

- a. Register on SCORES portal
- b. Mandatory details for filing complaints on SCORES Name, PAN, Address, Mobile Number, E-mail ID
- c. Benefits:
 - i. Effective Communication
 - ii. Speedy redressal of the grievances